



Fluor Constructors International, Inc.
13500 Pleasant Street
Detroit, Michigan 48217
Tel: 313-849-9719

Feb. 25, 2010

To: Metro Elevator
3110 N. Ritter Ave.
Indianapolis In. 46128

Attn.: Charles Ernstes

Charles ,

I would like to thank both yourself and your company for the unequalled service you have provided with the Construction Elevator currently serving our Coker Structure. The equipment you provided is truly top notch in our industry. This was reinforced by our operator than runs the elevator. In his words, in my 30+ years in the construction industry running Construction Elevators, this is the best operating and maintained elevator I have run in my career. That kind of input from our employees means a lot to us knowing that we have the best on our project.

I also had the pleasure of being personally notified by your office recently that high winds were expected one day in our area and I was reminded of the operating criteria relevant to the elevator in high winds. This kind of service is rare in today's economy and we appreciate what your firm provides. Our Construction Elevator has run continually and without any break downs whatsoever. This kind of reliability is greatly appreciated as much of the ongoing work is supported by the elevator.

Thanks once again for providing a very valuable resource for our project. Should you elect to use our project as a reference, please have any interested parties contact me personally for any additional information they may require with regards to Metro Elevator.

Best Regards,

Randy Seperak
General Superintendent
Fluor Constructors International
Detroit Heavy Oil Upgrade Project
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